

Return form

Help us improve our service and let us know why you are returning the watch. This information is voluntary and does not affect your right of withdrawal. We ask you to fill out this form completely so that we can process your return easier and faster. Please send us the products to be returned to the address below.

Order number:	_____
Date of purchase:	_____
Delivery date:	_____
Article description(s):	_____
Quantity per article:	_____
Article reference number(s):	_____

Customer information

Name:	_____
Surname:	_____
Complete delivery address:	_____
Complete billing address: (if different from the delivery address)	_____
City:	_____
Postcode:	_____
County:	_____
E-Mail address of the customer:	_____

Return reason

<input type="radio"/> I have received the wrong product.	<input type="radio"/> The order is an unwanted gift.
<input type="radio"/> The product has arrived in a damaged/defective condition.	<input type="radio"/> The product is not what I expected.
<input type="radio"/> I regret purchasing this product.	Please specify: _____
<input type="radio"/> I ordered the wrong product.	<input type="radio"/> Other reasons: _____

We recommend the following for the return shipment

- to use the original packaging provided by us.
This will prevent damage during transport.
- to use the returns form provided by us.
- to keep the proof of shipment.